



# Severn trent water website

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To make sure that our customers can continue to enjoy our product for years to come we're investing more than £6bn between 2020 and 2025 on new and existing assets like pipes, treatment works and reservoirs.

We already use our sites to generate renewable power, through wind turbines, solar panels, and anaerobic digestion of specially grown crops, treated waste and food that isn't fit for consumption.

Our plans include ambitions to improve biodiversity throughout our region, including planting more than 1.3 million trees, establishing new wildflower meadows and restoring moorland, and restoring bog and peatland, all of which will help fight climate change and protect our water supplies.

We also help tens of thousands of our most vulnerable customers with support, whether through money off bills or by offering them advice and special devices so they can become more water efficient.

We know our own people are every bit as important as our assets. That's why we're committed to ensuring that, no matter anyone's background, people have the chance to join Severn Trent and have the best career they can.

It is traded on the London Stock Exchange and a constituent of the FTSE 100 Index. Severn Trent, the trading name owned by the company, applies to a group of companies operating across the United Kingdom, United States and mainland Europe, with some involvement in the Middle East. It took its name from the two predecessor River Authorities, which managed the catchment of the Severn and the Trent.

The Severn Trent Water Authority was established in 1974. In July 1989, the Severn Trent Water Authority was partially privatised under the Water Act 1989, together with the rest of the water supply and sewage disposal industry in England and Wales, to form Severn Trent Water, with a responsibility to supply freshwater and treat sewage for around 8.5 million people living in the Midlands of England and also a small area of Wales.

In May 1991, it went on to acquire Biffa, a waste management business. In October 2006, Biffa was de merged from the group Severn Trent, and was subsequently listed separately on the London Stock Exchange. In January 2007, the American side of Severn Trent Laboratories was sold to HIG Capital.

In 1993 the company acquired East Worcester Water plc, a former statutory water company whose area was surrounded by Severn Trent's existing water supply area, and the operations were merged.

In September 2007, the company announced they would be closing its headquarters in Birmingham and



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relocating to a custom built office complex in the centre of Coventry in the autumn of 2010.

In June 2016, Severn Trent Water and United Utilities formed Water Plus in preparation for the water market deregulation, to provide the retail services for their non household customers, after being granted approval by the Competition & Markets Authority.

In 2017 Severn Trent plc acquired Dee Valley Water, a water-only company with an area adjoining Severn Trent Water's own. In 2018 the areas of the two operating companies were adjusted so that Hafren Dyfrdwy (the new name for the Dee Valley company) took on all Severn Trent Water's water supply and wastewater operations in Wales, and the small area of the former Dee Valley operation within England (an exclave at Chester) became part of Severn Trent Water.

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