



# Ovo energy switch supplier

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Exit fees are common with fixed energy tariffs. If you're not in the cooling-off period, at the end of your contract, or on a standard variable rate, you'll probably need to pay an exit fee when you leave. Ours is ?75 per fuel. You might find that you save more with another supplier than the cost of the exit fee, making it better to switch.

You can still switch if there's a debt with your supplier and it's been less than 28 days. Your old supplier will add anything you owe to your final bill. You'll need to repay a debt first if you've owed money for over 28 days. This is different for prepayment meter customers (see below).

You can still switch with debts of up to ?500 on gas, and ?500 on electricity. The supplier you switch to will take on the debt and you'll repay them instead. This happens under a "Debt Assignment Protocol"

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