



Electricity distribution kenya

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Kenya Power is the nation's primary energy solutions provider, dedicated to delivering quality and reliable electricity services that contribute to societal well-being and sustainable socio-economic development. With a mission to power people for better lives through innovative and sustainable practices, we play a crucial role in Kenya's growth and progress.

Our organization is a publicly traded company with a diverse ownership structure. The Government of Kenya (GoK) holds a majority stake of 50.1%, while 49.9% is owned by local and foreign investors. This blend of public and private investment ensures a balanced approach to governance and strategic planning, aligning national interests with global best practices.

We serve an extensive customer base of 9.6 million people across the country. Our commitment to customer satisfaction is driven by our core values: Customer First, One Team, Passion, Integrity, Excellence, and Accountability. These values underpin every aspect of our operations, from electricity generation and transmission to distribution and customer service.

At the core of operations are 4 key focus strategic areas. This includes financial sustainability, customer sustainability, operational efficiency and engaged workforce, built on shared values of accountability and collaboration.

Our strategic focus is built on delivering reliable and innovative energy solutions. We are committed to fostering sustainable business practices that ensure long-term success and contribute to the country's development.

Our corporate strategy is driven by our vision to be the energy solutions provider of choice. We aim to achieve this by prioritizing our core values: Customer First, One Team, Passion, Integrity, Excellence, and Accountability. These principles guide our efforts to enhance customer satisfaction, streamline operations, and drive innovation, ensuring we meet the evolving needs of our customers and support Kenya's growth.

We are committed to providing cost-effective, reliable, quality power that better people's lives. We aim to achieve this by embracing innovations and technologies to improve power network and customer service.

To further improve our offering across the nation, we are basing our quality objectives on the Corporate Strategic plan, established at relevant functions, levels, and processes within Kenya Power.

Our Board, Management, and staff remain committed to effective implementation and continuous improvement of the Quality Management System that complies with ISO 9001:2015 standard and other

applicable requirements

Electricity transmission is the process by which large amounts of Electricity produced at power plants (such as hydro, geothermal, thermal and wind), is transported over long distances for eventual use by consumers. Due to the large amount of power involved, and the properties of Electricity, transmission normally takes place at high voltage (132-kilovolt or above) to reduce losses that occur over long distances.

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