



# Ecotricity bill pay online

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No. However, because electricity is an interchangeable commodity throughout New Zealand we are able to very accurately account for how much we are supplying our customers and conversely purchasing from renewable resources on an annualized basis. The net effect therefore is that we are only purchasing from certified renewable sources.

We also take into account what emissions arise from the construction of the renewable generation plant, such as concrete, steel, transport to and from the site, transmission losses etc. A very detailed piece of work goes on behind the scenes!

Our Toitū climate positive certification for electricity is based on international protocols and United Nations Product Specifications for supplying electricity from renewable sources. Carbon neutral electricity is offered in many overseas markets including Australia, the US and Europe. The Toitū climate positive certified electricity programme has also been peer reviewed by an overseas expert. The reason it is important to support climate positive certified electricity is so that new renewable electricity is developed, in particular wind and solar.

Please sign up with your new provider and provide Ecotricity with 10 working days" notice of the switch-over date. This is to ensure that the date requested can be the effective start date for your new power provider.

Once you have received your first invoice, please register on our website with your customer number and email address and you will be able to see your consumption data and invoices.

Smart meter = \$30 + GST. Import/Export meter = \$80 + GST. New Connection = \$95 + GST. These charges are applied to your electricity invoices but can take a few months to add so do not be alarmed if they don't show up on the next invoice received.



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